

# Summer Newsletter



1 June 2024

## Surgery Closures

### BANK HOLIDAYS

**Monday May 27**

**Monday August 26**

Surgery closed for staff training on

Thursday 18<sup>th</sup> July  
12.00—18.00

Wednesday 18<sup>th</sup> September 2024  
12.00—18.00

Tuesday 12<sup>th</sup> November 2024  
12.00—18.00

**You can self refer to the following services**

[North Yorkshire Horizons - Adult Alcohol and Drug Recovery Service.](#)  
[We're rated Outstanding by the CQC. Call us on 01723 330730 \(nyhorizons.org.uk\)](#)

[YOUR PHYSIO - Home](#)

[Home - York and Selby Talking Therapies](#)

## CHANGES TO THE WAY YOU ORDER YOUR REPEAT PRESCRIPTIONS

The Surgery has made changes to the way you can order prescriptions.

**The two options are:**

- The NHS app or the surgery website to order your prescriptions electronically. This allows you to place your order at any time to suit you.
- A Repeat Prescription Slip: You can also continue to order prescriptions by dropping in your repeat prescription slips at the surgery.
- If you have any questions or concerns, please speak to one of the patient support team at the Surgery.
- Please visit <https://www.nhs.uk/nhs-app/> for more information

## Phoning the Surgery

When you phone to make an appointment you can request a call back and not lose your place in the queue

For medication queries please call between

**10.00—12.00 and 14.00— 17.30**

For test results and referral queries please call between

**14.00—17.00**

**Please ensure you cancel any appointments that are no longer needed**